Some of the Nortel telephones have a small LCD Display and cannot show the Name and Number of the Incoming Caller ID.

Add this button and you can switch between Name and Number in the display.
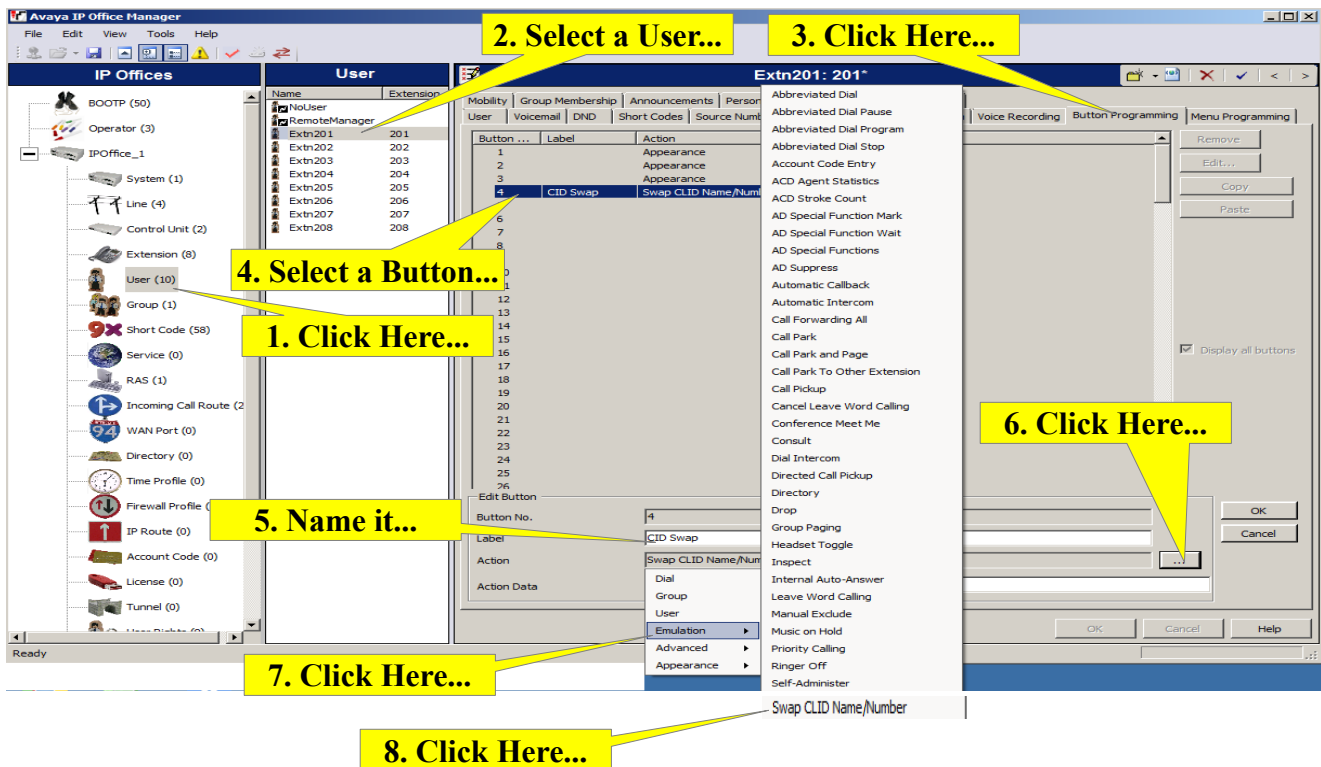
When done, click OK and save it to the KSU.